

THANK YOU FOR PURCHASING GRANDSTAND NIGHT EVENT TICKETS TO THE EASTERN IDAHO STATE FAIR.

Please consider the following information to improve your experience at the EISF.

When purchasing your tickets online or over the phone, you can have your tickets delivered by email, US Mail, or pick-up tickets at the EISF Ticket Office, located at 97 Park Street, Blackfoot, ID 83221. <u>There is a \$4 Processing (Convenience) Fee on each ticket purchased.</u>

- Print at Home/Mobile tickets are delivered via email to the email address provided. If you open the email on a desktop computer, you will have the option to print the tickets at home prior to attending the event. If the email is opened on a mobile device, tickets will show up as mobile tickets on your phone. Mobile tickets can be presented on a mobile device at the admission gates.
- Mail ticket option is only available through August 18, 2023. Tickets will be mailed to the address provided when you purchase tickets. It is the purchaser's responsibility to inform the EISF if you have not received your tickets within ten business days of the date of purchase. <u>\$2 Mailing Charge per order</u>.
- Will Call tickets are held at the EISF Ticket Office for pick-up. The Ticket Office is open from 8:30 am to 4:30 pm Monday-Friday from April 27 to August 30. Hours are extended to 8 am to 10 pm daily during the Fair. You must bring your <u>email order confirmation and the card used to place the order</u> to pick up tickets. <u>\$7.00 Will Call Charge per order</u>.
- Each Night Event Ticket includes FREE Fair gate admission the day of the event! No need to purchase an admission ticket. Just present your Night Event Ticket to the EISF Gate Personnel once for admission to the Fair and again for admission to the Grandstand Night Event.
- Please respect your neighbor's space for an enjoyable experience for everyone. Out of consideration for other patrons, please use discretion when choosing to bring young children or infants to an event.
- Children 3 and under are not required to have a ticket for Grandstand Night Events as long as they sit on an adult's lap. This policy does not apply to the Demolition Derby Pit where ALL individuals, including infants, entering the Demolition Derby Pit must have a Pit Pass.
- Incubus, Walker Hayes <u>GA Standing</u> Tickets are general admission (GA), FIRST COME, FIRST SERVE. No saving is permitted. Chairs are allowed only if space allows. <u>VIP Standing</u> Tickets are general admission, FIRST COME, FIRST SERVE. No saving is permitted. Standing only, NO chairs are allowed. <u>Premium and Regular Grandstand Tickets</u> are reserved bleacher seats.
- Jim Gaffigan- <u>GA Seating</u> Tickets are general admission, FIRST COME, FIRST SERVE, no saving is permitted. Chairs provided by the EISF. <u>VIP Seating</u> Tickets are general admission, FIRST COME, FIRST SERVE, no saving is permitted. Chairs provided by the EISF. <u>Premium and Regular Grandstand Tickets</u> are reserved bleacher seats.
- Only service animals for persons with disabilities and exhibiting stock are permitted on the fairgrounds.
- Smoking and Vaping are **NOT** allowed on the fairgrounds except in designated areas. (see EISF map for designated locations)

Eastern Idaho State Fair Ticket Purchase Terms and Conditions

Refunds: All Sales are final, **NO REFUNDS**. All sales for Gate Tickets, Carnival Tickets, and Grandstand Event Tickets purchased through www.funatthefair.com, the EISF Ticket Office or any other outlet associated with the Eastern Idaho State Fair cannot be refunded or exchanged under any circumstance. EISF does not offer refunds or exchanges for any reason, including lost or stolen tickets. Be sure you select the proper event and seat locations before completing your order. It is the purchaser's responsibility to choose the appropriate event and seat locations before the completion of the order.

Reserved Seating: Reserved seating requires that purchasers can stay within the designated seat lines, which have a width of 18 inches. A second ticket will be needed if the width requirement cannot be met.

Confirmation: If the purchaser does not receive a confirmation number in the form of a confirmation page or email after submitting payment information or experiences an error message or service interruption after submitting payment information, it is the responsibility of the purchaser to contact the EISF Ticket Office at 208-785-2480 ext. 7, to verify ticket purchase is complete. Only the purchaser may be aware of any problems during the purchase process. The Eastern Idaho State Fair will not be responsible for losses, monetary or otherwise, if the purchaser assumes that an order was not placed because the purchaser failed to receive confirmation and a second purchase of an event ticket occurs.

Payment: EISF accepts Visa, MasterCard, Discover, American Express, and Cash. NO checks accepted. Purchaser agrees that purchaser will not attempt to evade, avoid, or circumvent any refund prohibitions concerning purchased tickets. The purchaser will not dispute or otherwise seek a chargeback from the company whose credit card you used to buy tickets. EISF may refuse to honor any pending and future ticket purchases made from all credit card accounts or online

accounts on which such chargebacks have been made and may prohibit all persons in whose name the credit card accounts exist.

Credit Card Statement: The ticket purchase will appear on credit card statements as: "Eastern Idaho State Fai208"

Recording Equipment: Advanced audio or video recording equipment is prohibited unless a person has a media pass. Basic cameras are welcome unless otherwise restricted by the artist.

Event Cancellations: The show goes on regardless of the weather! Inclement weather does not cause a refund or ticket exchange unless EISF Management officially cancels a performance. Should an event cancellation occur, EISF will attempt to contact the purchaser ASAP to inform the purchaser of refund or exchange procedures for that event.

Ticket Resale: You understand that the resale of tickets may be subject to state and local laws and regulations. Any violation of such laws may result in your prosecution by such agencies. Reproducing this ticket in any form is unlawful. Tickets obtained from unauthorized sources may be lost, stolen, or counterfeit and, if so, are void. The EISF assumes no liability arising from purchaser resale or attempted resale of tickets purchased through the EISF.

Conduct for Removal: The Eastern Idaho State Fair reserves the right, without any refund of any amount paid, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar/abusive language, or who fails to comply with any EISF policy.

Patron acknowledges the following: Event tickets are only valid for the event date and time issued. Start time of the event is subject to change without notice. Tickets are a revocable license that EISF may revoke for any reason. The ticket holder voluntarily assumes all risks and danger incidental to the event for which the ticket is issued, whether before, during, or after the event, and agrees that the organization, agents, participants, and players are not responsible for any injuries resulting for such causes. Weapons of any kind are prohibited, unless permitted by Idaho State Law, at each Grandstand night event. Management reserves the right to inspect and/or search all persons, packages, and bags entering the premises.

Photos and Imaging: Admission to the premises constitutes your agreement that your name, voice, and likeness may be broadcast, distributed, or displayed in connection with any promotional materials created from the performance without any compensation being paid to you.